

LIMITED LIABILITY AGREEMENT

Your Videotapes...

- We (Zach Rosing Productions) use quality playback equipment that meets all reasonable standards for consumer video.
- We cannot prevent possible equipment malfunctions while playing your tape. We cannot prevent an old or stretched videotape from breaking. We may not always be able to fix broken tape. By handing over your tape, you assume that risk.

While Your Tapes Are With Us...

- We use reasonable care in securing your tapes at my facility from extraordinary damage or theft. After all, we have property there as well.
- We cannot foresee a fire or theft that may involve your property. By handing over your tape, you assume that risk.

Your Playback Equipment...

- We use the current industry standard DVD format, which is designed to play back at acceptably high quality on the majority of consumer DVD players. We use standard consumer-grade USB flash drives.
- We cannot guarantee that your particular player will playback your video; that your DVD will not fail at some point in the future, or; that the DVD format will not eventually be replaced by some other format. We cannot guarantee that your flash drive will not fail at some point in the future. By handing over your tape, you assume that risk.

When You Get Your Tapes & DVDs Back...

- We keep a backup of MP4 transfers for at least two weeks. We do not have a backup of DVD transfers.
- We cannot guarantee that you won't destroy your videotape before you make sure the DVD or flash drive contains the entire contents that we were to copy. By accepting the tapes back from me, you assume that risk.

Your privacy is very important. Tapes never leave our facility and are never shown to anyone else. We will remove from our computers any and all backup footage upon your request.

Above all else, we want to make sure you are satisfied with our services and that your original tapes are secure. If our service is unsatisfactory, we will attempt to correct the problem at my expense. However, if your tapes are somehow damaged or destroyed while they are with us, or while we are working on them, except for carelessness or negligence on our part, our liability will be limited to replacing a new videotape for you.

I understand and agree that this document limits the liability of Zach Rosing Productions.

Signature: _____ Date: _____

Printed Name: _____ Phone: _____

<input type="checkbox"/> Text?	# of Tapes: _____	<input type="checkbox"/> To Flash	<input type="checkbox"/> To DVD	<input type="checkbox"/> Combine?	# of Copies: _____	Deadline: _____
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